

Just a few of the training and development courses we offer:

- Adult Learning
- Call Center Training
- Coaching and Mentoring
- Creative Problem Solving
- Critical Thinking
- Customer Service Excellence
- Dealing with Difficult Customers
- Dealing with Generational Gaps
- Delivering Constructive Criticism
- Facilitation Skills Workshop
- Measuring Results From Training
- Presentation Skills
- Servant Leadership
- Team Building for Managers
- Telephone Etiquette
- Train the Trainer Workshop
- Corporate Training Augmentation Services (C-TAS)

Some of the safety courses we offer:

- 10-hour OSHA Training (Gen. Inds.)
- 30-hour OSHA Training (Gen. Inds.)
- Flagger Certification Training
- Accident Investigation Process
- Bloodborne Pathogen Exposure
- Development and Operation of an Accident Review Board (ARB)
- Emergency Evacuation Planning
- Heat Injury Prevention
- OSHA Recordkeeping
- Risk Assessment and Management
- Safety In The Workplace
- Universal Safety Practices

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www.PremierWorkforceTraining.com

 [YouTube/Premier Workforce Training](https://www.youtube.com/PremierWorkforceTraining)


CONTACT INFORMATION



We are your partner of choice, for training success -

With over 25 years of combined experience in; employee training, workforce development, customer service, claims administration and health and safety management, the talented staff at Premier Workforce Training and Development are equipped to meet your business training needs.

We provide outstanding, value-added, world class support to the companies we serve. We partner with your business to develop customized training solutions designed to, meet your business goals, bring positive change to, and help create capacity for your business operations.

Our training solutions are highly engaging, performance-based, and learner centric. This is accomplished through the effective design, development and presentation of our comprehensive training and coaching sessions.

We facilitate the integration of training, process improvement, and human performance enhancement as part of the overall development strategy for your business.



Our comprehensive training solutions enhance the learner experience by applying adult learning methodologies, and including elements such as; instructor lead presentations, facilitated classroom activities, exercises, case study reviews, and end-of-section evaluations designed to measure learner outcome.

Premier Workforce Training and Development is your partner of choice to supplement or enhance your business's current training program efforts.

We serve a wide range of industries, assisting businesses in maximizing employee performance, while enhancing their effectiveness and level of service.

For your convenience, many of our courses and support materials are also available in Spanish.

Contact us today, so we can partner with you, as you move your organization to the next level.



Industries We Serve



**Medical and
Dental**



Call Center



**Hospitality &
Food**



Municipalities



**Defense &
Homeland
Security**



**General
Industry**



Non Profit



Transportation

Contact us today to see how your company may receive a "FREE", 1 hour training session from our library* of courses.

* selected courses only